

Giving Tree Ministry FAQ

## Thank you for your interest in fulfilling a Child's wish/need this Christmas!

Please know that your generosity is helping those in need in our community. Here are some answers to our most frequently asked questions.

## FAQ:

**Do I have to get exactly what is listed on the tag?** *Yes, please!* We ask that you play close attention and adhere to the request indicated on your tags and avoid substitutions as this is what the family has specifically requested.

But, what if I can't find the requested item? *Email us at givingtree@stclarecc.org.* Email us if you have *any* questions regarding a requested item or can't find a specific toy, size, etc. Let us know the problem and we will then reach out to the families and get alternate choices.

**Do I need to wrap the gift?** *No!* Please do not wrap the gifts. We welcome donations of gift bags, tissue, and wrapping paper which we will then give to the families on Distribution Day, so that they may have the joy of wrapping the gifts for their children.

How/When do I return the gift? *Please return gifts by December 5th*. We have a very short period of time between that deadline and the Distribution in which to sort the gifts by family. *Please be sure to include your tag with the gift*. This avoids all kinds of problems when we are sorting.

I want to help, but I don't like to shop. No Problem! We welcome monetary donations, as this helps us with shopping for items that are not received.

When will tags be available? *November 13th.* We will have the Giving Tree up and ready for tag pulling at all weekend Masses November 13/14.

I have a question that was not addressed here. *Email us at givingtree@stclarecc.org* and we will get back with you as soon as possible.

Please reach out to us at givingtree@stclarecc.org if you are in need or if you know of a family in need who could benefit from our program.